

SENT checklist for carriers

What to do before entering Poland, during transport and after the transport is completed.

Order no.	SENT no.	Date
Driver		Vehicle / trailer



BEFORE TRANSPORT

- ☐ 1. Check whether the transport includes a section within Poland - SENT applies only in Poland.
- ☐ 2. Activate SENT before entering Poland.
- ☐ 3. Confirm the border crossing and planned date of entry into Poland; for transit, also confirm the border crossing and date of exit from Poland.
- ☐ 4. Prepare the data required for SENT: carrier details, tractor registration number, trailer number, tracker / OBU / ZSL / application number.
- ☐ 5. Activate the e-TOLL PL application or the vehicle tracker and check GPS, internet connection and power supply.
- ☐ 6. Check that the SENT number is valid and refers to the correct transport.
- ☐ 7. Provide the driver with the SENT number and a separate emergency instruction.



Geolocation activation instructions (PUESC):

puesc.gov.pl/uslugi/przekaz-dane-geolokalizacyjne-pojazdu-do-rejestru-sent-z-wykorzystaniem-aplikacji-mobilnej-e-toll-pl



DURING TRANSPORT

- ☐ 1. Keep geolocation active for the entire section of the transport within Poland.
- ☐ 2. Do not switch off the application, OBU/ZSL, GPS, internet connection or power supply.
- ☐ 3. Keep the SENT number with you for inspection purposes.
- ☐ 4. If the vehicle or trailer changes, update the data before continuing the journey.
- ☐ 5. If the date or the entry/exit border changes, contact the dispatcher.
- ☐ 6. In the event of a failure, stop the vehicle in a safe place and follow the separate emergency instruction.
- ☐ 7. For transit, verify that the exit from Poland is completed in accordance with the declaration.



IMPORTANT

SENT must be activated before entering Poland and applies only within Polish territory.



AFTER TRANSPORT

- ☐ 1. Confirm completion of the transport or unloading in accordance with the agreed process.
- ☐ 2. Retain the SENT number, transport documents and confirmations of any changes.
- ☐ 3. Report irregularities: failures, vehicle changes, delays or route changes.
- ☐ 4. Check whether the carrier must provide any additional information or close the declaration.
- ☐ 5. Archive the transport data and geolocation information.



Need support with SENT?

Permitra supports carriers with SENT, PUESC and the organisation of a safe transport process.

CONTACT US



Driver procedure

1	Stop the vehicle in a safe place.
2	Notify the dispatcher of the failure. Provide the SENT number and the vehicle's current location.
3	Check the power supply of the phone or device, internet connection, GPS and application permissions.
4	Restart the application or the tracking device.
5	If you are using a replacement device, make sure it has been assigned to the correct SENT declaration.
6	Resume driving only after correct data transmission has been restored.

If the problem concerns PUESC

Check the official announcements on the PUESC home page. Official system unavailability may trigger the emergency procedure. A problem with a phone, password or an individual user account does not automatically mean that the entire system is unavailable.

Do not continue the transport without active data transmission.
If you cannot restore the application or tracker yourself, remain in a safe place and contact the dispatcher or technical support.

Technical support

e-TOLL PL	Help Desk SISC - SENT
+48 22 460 59 77	+48 22 330 03 30 helpdesk-eclo@mf.gov.pl

Official sources

PUESC - transmission of vehicle geolocation data to SENT using the e-TOLL PL application

PUESC - transport of goods covered by SENT monitoring

Having a SENT problem during transport?
Contact Permitra - we will help determine the correct next steps.